

SECTION 1: CIA SUMMARY



Community Impact Assessment: Summary

1. Name of service, policy, function or criteria being assessed:

DfT micro-mobility trial for e-scooters and e-bikes

2. What are the main objectives or aims of the service/policy/function/criteria?

The micro-mobility trial will provide e-scooters and e-bikes for short-term hire in York.

The main objectives are to:

- **Deliver a sustainable travel alternative to residents and visitors to York through provision of e-scooters and e-bikes;**
- **Support reduced capacity of Park and Ride buses due to COVID-19 measures;**
- **Support reopening of the city centre and reduce the need for car travel;**
- **Support reopening of York's universities and colleges.**

2. Name and Job Title of person completing assessment:

Lucy Atkinson – Sustainability Project Manager

4. Have any impacts been Identified? Yes	Community of Identity affected: Age Disability	Summary of impact: <p>Those under the age of 16 will not be able to drive an e-scooter, as a provisional driving licence must be held to ride one. This is in line with government legislation and will contribute to the safety for users and non-users.</p> <p>The micro-mobility trial will have positive and negative impacts on the disabled. The provision of e-scooters may allow access to</p>
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		sustainable travel methods for those unable to use a bike. Negative impacts may be experienced, particularly by the blind and partially sighted, impacting on their feeling of safety, confidence and independence.
5. Date CIA completed:		
6. Signed off by:		
7. I am satisfied that this service/policy/function has been successfully impact assessed. Name: Position: Date:		
8. Decision-making body:	Date:	Decision Details:
<p>Send the completed signed off document to ciasubmission@york.gov.uk It will be published on the intranet, as well as on the council website.</p> <p>Actions arising from the Assessments will be logged on Verto and progress updates will be required</p>		

Community Impact Assessment (CIA)

Community Impact Assessment Title:

Micro-mobility trial – provision of e-scooters and e-bikes for short term hire around the city.

Community of Identity: Age

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
E-scooters would only be able to be ridden by those who hold a valid provisional driving licence, therefore only those over the age of 16 would be able to ride. This is in line with government regulation.		Access to services - Those under 16 would not be able to access the service.	N	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Those under the age of 16 would not be able to use an e-scooter in line with government regulation.	Yes	To adhere to government regulation and maintain safety of users and non-users.		21.08.20
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Community of Identity: Carers of Older or Disabled People

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified.				

Community of Identity: Disability

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)

<p>Evidence collated by the RNIB have identified concerns that e-scooters could have on the safety, confidence and independence of blind and partially sighted people.</p> <p>They have set out a number of additional local rules to make e-scooters safer, some of which are outlined in reason/action section (full list available here).</p> <p>Discussions have also been held with local organisations representing the blind and partially sighted.</p> <p>Representatives from some of these groups undertook a walk around the city centre with colleagues from CYC and our preferred supplier to understand their concerns and how the impact on the blind and partially sighted may be mitigated.</p>		<p>Access to services</p> <p>Physical security</p> <p>Health (wellbeing)</p>	<p>N/P</p>	<p>None</p>
<p>Details of Impact</p>	<p><i>Can negative impacts be justified?</i></p>	<p>Reason/Action</p>	<p>Lead Officer</p>	<p>Completion Date</p>
<p>Provision of e-scooters and e-bikes may negatively impact on non-users of the service who are disabled, including those who are blind and partially sighted. E-scooters and e-bikes may impact on their safety, confidence and independence, both through use of e-scooters and parking locations (e.g. if not parked properly or contribute to street clutter).</p>	<p>Yes</p>	<p>E-scooters and e-bikes will only be allowed where cycles are allowed (i.e. roads and cycle paths). User training and in-app prompts will help to promote awareness and safe riding.</p> <p>Recommendations from the RNIB to make e-scooters safer will be taken into account, including:</p>		<p>21.08.20</p>

<p>Provision of e-scooters may positively impact those who are unable to ride a bicycle due to mobility issues, but are able to stand for extended periods.</p>		<p>Parking locations for the e-scooters and e-bikes will be discussed in collaboration with local organisations representing the blind and partially sighted.</p> <p>Accessible infrastructure. Our preferred supplier are able to use geo-fencing to prevent riding in certain locations, and to slow the speed of e-scooters in certain areas; e.g. shared spaces.</p> <p>Robust enforcement of rules. Our preferred supplier have various methods of enforcement and reporting improper use.</p> <p>Public awareness on driving e-scooters safely will be provided by our preferred supplier.</p> <p>E-scooter design considers points outlined by the RNIB.</p> <p>An accessible complaints process. Our preferred supplier operate an accessible complaints process.</p> <p>CYC have engaged, and will be working with, local organisations throughout the trial.</p>		
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Community of Identity: Gender				
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Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified				

Community of Identity: Gender Reassignment				
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Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified				

Community of Identity: Marriage & Civil Partnership

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified				

Community of Identity: Pregnancy / Maternity

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified				

Community of Identity: Race

Community of Identity: Race					
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date	
No adverse impacts identified					

Community of Identity: Religion / Spirituality / Belief

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
No adverse impacts identified				

Community of Identity: Sexual Orientation

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

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